



PRECOR SERVICE OFFERINGS

HIGHLY-RATED
CUSTOMER SERVICE

MANAGE CASH FLOW

KEEP STAFF FOCUSED
ON EXERCISERS

PREVENTATIVE MAINTENANCE

Our preventative maintenance program is available for Precor equipment, Peloton equipment, and other manufacturer's equipment on your fitness floor.

- Extend the life of your equipment
- Alleviate facility staffing and/or 3rd party servicer expense
- Reduce equipment downtime
- Choose the Preventative Maintenance option which best suits your facility and equipment needs
- Certified service provider performs maintenance
- Schedule convenient preventative maintenance visits - choose either monthly, quarterly, semi-annual, or annual
- Provide your exercisers with an optimum experience

PROTECTION PLANS

Our service packages are the only approved service plans to cover Precor equipment in commercial settings once they are out of their warranty period.

FEATURES	1 YEAR WARRANTY EXTENSION	PARTS & LABOR PROTECT	PARTS PROTECT	FLEX PROTECT*
Call Out Charge	✓ Included*	✓ Included*	X	✓ Included*
Labor Charge	✓ Included	✓ Included	X	Included-Use for PM or Repairs
Part Cost	✓ Included	✓ Included	✓ Included	20% Discount
Response Time	3 Business Days	4 Business Days	X	N/A
Preventative Maintenance Visit	X	✓ Included	X	Recurring PM options available
Parts Shipment	Next Day	Next Day	Ground	Ground
Training Option	X	One Time PM or PM Training**	X	X

* Within 50 Miles of Service Provider. Limited Wear Items Excluded. ** Customer may choose one time Essential PM visit or PM Training.

CONTACT SERVICE AT 800.347.4404 OR SERVICES@PRECOR.COM

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